



## **Is it safe to give my NGR card number to anyone who requests it?**

The coming 2009/2010 harvest is seeing more companies involved in the grain industry wanting to take advantage of the benefits of using the NGR card number. The registration details are a unique identification of your trading entity. To this end as a grower you may be asked to quote your NGR card number more often and at more places.

Using the NGR number has brought uniformity to the grain industry with all participants using one unique number per trading entity.

In previous years the NGR card number was mainly used when delivering grain to the silo but this coming season has seen other companies dealing with growers e.g. seed merchants deciding to use the NGR card number as their unique identifier.

Growers are not obligated to quote their NGR card number when dealing with buyers or sellers but need to be aware that many buyers use the NGR card number to make payments and will request the grower to be registered with NGR.

As a grower, you can safely quote your NGR card number to any organization that requests you to do so. A number of organizations are using the NGR card number as an ID number only. Your personal details held in the NGR database will not be released without proper authority.

A large number of grain buyers have entered into a contract with NGR and are termed "Registered Parties". If you give the Registered Parties your card number you are giving them permission to access to your personal details.

Your personal details are NOT given to any organizations that are not a Registered Party of NGR.

A full list of NGR Registered Parties is available on the NGR website [www.ngr.com.au](http://www.ngr.com.au) and if you have any concerns about how your number and details are used please contact the call centre on 1800 556 630.

The NGR database is a very secure system with professional call centre staff trained in all areas of maintaining your privacy.