



NATIONAL GROWER REGSITER - REGISTERED PARTY SATISFACTION RATING

FAX BACK: 1800 001 675

**POSTAL ADDRESS: PO BOX 3526
TOOWOOMBA VILLAGE FAIR
QLD 4350**

As part of our continuing commitment to improving services to Registered Parties, we have included a brief survey to gauge your satisfaction with the services offered by NGR.

Any additional comments you may have in relation to NGR are appreciated, please make these at the bottom of each survey question and general comments can be made at the bottom of page two.

1. Was our assistance to your query provided in a timely manner?

Agree Agree Somewhat Disagree

2. Is the NGR call centre responsive to your needs?

Agree Agree Somewhat Disagree

3. Were you satisfied by the level of assistance provided by our call centre staff?

Agree Agree Somewhat Disagree

4. Are all NGR employees professional and courteous with you?

Agree Agree Somewhat Disagree

5. Are you satisfied with the Registered Party login procedure through the NGR website?

Agree Agree Somewhat Disagree



6. Have you downloaded documents through the NGR website?

Yes No

7. Are you aware that NGR provides additional access to the information contained within the database for targeted marketing purposes?

Yes No

8. What is the one thing you would change or improve about your experience with NGR or the NGR data?

9. Is there anything additional you would like to hear about from NGR?

Thank you for your time in filling out this satisfaction survey. Please send your responses to our free call fax number: **1800 001 675** Your feedback allows us to move forward in making the National Grower Register of greater value to our Registered Parties.

Should you have any additional queries in relation to the satisfaction survey or NGR in general please contact Peter Cash, General Manager on (07)4631 6600.