

PRIVACY STATEMENT OF NATIONAL GROWER REGISTER PTY LTD

IDENTITY OF COLLECTING ORGANISATION

We are the National Grower Register Pty Ltd. We own and are responsible for operating a central register of grower contact and payment details for the use by commercial organizations operating within the agricultural sector, for example bulk handlers, marketers of grain, millers, maltsters, seed merchants ("registered parties"). For an up to date list of registered parties please refer to our web site (www.ngr.com.au) or contact the Privacy Officer (see below).

COMMITMENT TO PRIVACY AND RESPONSIBLE USE OF INFORMATION

National Grower Register Pty Ltd is committed to the privacy of individuals and responsible use of information collected from individuals. We will not make the information available to a registered party unless that registered party has committed to us in writing that it will observe this Privacy Statement.

INFORMATION WE COLLECT

Through our registration process we may collect the following details in respect of grain growers and others:

- A. Contact and identification information
- the name of the individual or business entity to which the NGR Card will be issued;
 - the names and addresses of the persons or entities that are payees in respect of the NGR Card;
 - the name and address of the principal contact for the individual or business entity to which the NGR Card will be issued;
 - any available electronic contact details for the principal contact and payees;
 - the location of the main Grain producing property contributing Grain to be sold using the NGR Card;
 - birth date and mother's maiden name
- B. Payment information
- the percentage split of payments to go to each of the payees;
 - the preferred method of payment (cheque or direct credit);
 - the bank BSB and account number of each of the payees;
 - the Australian Business Number of the business entity (if provided);
 - the GST status of the payees;
- C. Additional Data (possible future NGR data capture)
- Crop forecasting information
 - Financial institutions for the purposes of harvest loans
 - Levies and/or End Point Royalties
 - Use of the NGR website not limited to but includes; type of browser, IP address, documents downloaded, date and time logged on, length of time logged on.

IF THE INFORMATION IS NOT PROVIDED IN FULL

If the contact and identification and payment information is not supplied in full, or at all, it may result in delays in payment for grain, the outturn of grain or transfer of title to grain to another party.

USE OF INFORMATION

Payment Information

We may contact the supplier of this payment information ("the grower") when necessary on issues relating to the accuracy and currency of the register.

We pledge not to release your payment information to any party other than registered parties to whom a grower has supplied his or her NGR Grower Card number in connection with a transaction with that registered party.

The registered parties may only use the payment information to:

- (a) make payment for the purchase of grain;
- (b) mandatory returns to the Australian Tax Office or other government bodies as required by law;
- (c) any other purpose approved by the grower.

We and the registered parties will not use this payment information for any purpose which is not related to the goods or services we and the registered parties provide to the grower or for any other purpose for which the supplier would not reasonably expect us or the registered parties to use the information.

NGR does not rent, sell or release personal data to third parties (except as stated above). From time to time, NGR may contact you with offers from third parties. We carefully select these offers to ensure they could add value to your business.

We will also provide this information to registered parties to whom a grower has supplied his or her NGR Grower Card number in connection with a transaction with that registered party. The registered party may use this information for the following purposes:

- (a) marketing or selling the goods or services of the registered user;
- (b) facilitating commercial transactions (for example invoicing) between the grower and the registered user;
- (c) communicating issues of importance to the grower;
- (d) preparing statistical information and research;
- (e) monitoring commercial activity for share holding purposes;
- (f) supplying the information for third party marketing;
- (g) any other purpose authorized by the grower.

The supplier of the information will always be given the opportunity to 'opt-out' of the use of the information for any purpose not otherwise related to the provision by the registered party of goods or services, by contacting the registered party directly.

ACCESS AND CORRECTION

The information on the register relating to a grower is available to that person on request or through our web site. Alternatively a copy of the information may be obtained from a registered party possessing that information. Corrections may be made to the register by contacting the operator. We may require, for security reasons, that certain information affecting the rights of other parties e.g., payment percentages, may only be corrected with the authority of the other parties.

SECURITY OF CAPTURED DATA

The information collected by us is stored on a secure server. The operator is bound by strict confidentiality provisions and access protocols. Each of the registered parties is obliged to take steps to secure the data sent to it by us. All stored information is protected from unauthorised access through the use of secure passwords, user log-ons and other security measures.

COMPLAINTS

Complaints regarding the privacy of the information supplied to us may be made by contacting the Privacy Officer. Complaints regarding the use of the information by any of the registered parties should be directed to that party. Each registered party is obliged to have a mechanism in place to deal with complaints regarding the misuse of information on the register.