



NGR Business Rulings: Changes to customer data

Certain data changes will trigger a new registration according to NGR's business rules.

Please be aware of the following business rules;

Changes that NOT require a new registration

- a partner dies (and the members of the partnership wish to operate under the '*Estate of ...*' using the same ABN)
- a principal/payee changes bank accounts (but does not wish to keep old account)
- change of phone number/address/email/fax for principal/payee
- ANY changes to a pending registration
- request for more cards
- changes to the image of a card
- spelling mistakes in any record

Changes that DO require a new registration

- tax details change for principal/payee (e.g. ABN/GST status change)
- addition of a new payee
- change in the % splits
- a principal/payee changes their bank account, but wishes to keep the old account active
- de-registration